



Appendix Q Drugs and Alcohol Policy

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Authors:	Name: Ryan Esson Position: Director Company: GoTo Live Ltd Email: ryan@gotolive.co.uk [REDACTED]

DRUGS & ALCOHOL POLICY

THE NEED FOR ZERO TOLERANCE

The law requires licensed premises to be conducted in a manner that supports the four licensing objectives of the Licensing Act 2003:

- The Prevention of Crime and Disorder
- Public Safety
- The prevention of public nuisance
- The Protection of Children from harm

Drugs misuse goes against all four licensing objectives therefore licensed premises must operate a zero tolerance policy towards drugs misuse. It must also be made clear to customers and staff that there is 'zero tolerance' to drugs and associated criminal acts on the premises and that any breaches will be dealt with firmly and immediately.

This policy is also relevant to substances known as 'legal highs' where the potential of associated risk equals or exceeds the risks associated with illegal substances.

OBJECTIVES AND PROCEDURES OF DRUGS POLICY

Our clear objectives are:-

- Preventing drugs entering the event
- Detecting those supplying and misusing drugs
- Ensuring the safety of customers and staff

DRUG SEARCHES

It is recognised that a small number of persons attending events may attempt to bring illegal substances into the venue.

Door Supervisors need to be aware of search/seizure/arrest procedures at the venue, particularly in relation to controlled drugs and offensive weapons. Door Supervisors may search potential customers before allowing them into the venue, and search customers who have already gained entry.

The search policy will state whether the searches are to be:

- All customers (general search)
- Random search
- Specific searches

Door supervisors have no statutory legal rights to search customers. Searches can only be conducted with the customer's consent, as a condition of entry. The fact that searches will be conducted should be clearly advertised. Customers will be searched by door supervisors of the same sex.

Any customer refusing to consent to a search should be politely but firmly refused entry to the venue.

Security and Stewarding staff will conduct searches in a respectful and polite manner, remembering that those being searched are customers. The methods and approach to searching influence the mood of those being searched, and set the tone for compliance with the venue's practises and terms and conditions of entry.

Where suspected controlled drugs are found on customers during a search, door supervisors have two options. They can either seize the items and refuse entry to the customer, booking in the property

in the incident book before handing it to the manager for safe keeping, or they can seize the items, make a citizen's arrest, and hand the customer and confiscated items over to the police when they arrive. This decision is to be made by the supervisor or security manager on duty in consultation with the Event Manager.

PREVENTION OF DRUG DEALING / MINIMISE DRUG TAKING ON SITE

The use of hi-visibility Security Operatives deployed at fixed locations.

The use of overt Security Rapid Response Teams

The use of security patrols to monitor for drug related activity

SCREENING AND DOOR SEARCH

Screening a person's suitability to enter an event or venue must be done by Door Supervisors. Individuals under the influence of alcohol or drugs or demonstrating anti social behaviour will be refused entry.

Searching of customers and / or their belongings should be undertaken to prevent banned items being brought into the venue. A list of all such items will be included in the security briefing sheet. Usual items include (but are not limited to) weapons and other dangerous or potentially dangerous items such as laser pens, air horns, fireworks, glass items as well as alcohol, drugs.

BAR REFUSALS AND EJECTIONS

Bar staff should be briefed on the course of action required if they exercise refusal of service. If the customer is to be asked to leave due to over consumption of alcohol or for other reasons, security should be called by use of radio to the bar. Immediate ejection from the premises will occur with the security team/ A register of all refusals and ejections will be held on the premises.

AMNESTY BINS & DRUGS DEPOSIT SAFE

Illegal Substance Amnesty Bins will be located at the following points:

- On the approach to the event site at the soft ticket check point
- On the entry to the Disney queuing system
- On the search lanes on entry to the event site

There will also be a double lock drugs deposit safe that is located in event control. One key will be held with the Event Manager and one key will be held by the Head of Security. This is designed so that the drugs deposit safe can only be opened when both key holders are present to prevent tampering with the contents and also the unauthorised removal of deposited items. All deposits will be logged at each handover point, and deposit registered on a log – please see the template attached to this document.

At the end of each event day, all amnesty bins will be removed from public areas and contents deposited in the drugs deposit safe and logged, with both key holders present. This will then be secured in the event control room overnight.

On the last event day, the Police will be contacted via the 101 system and police attendance requested to remove the illegal substances from the event site.

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